

CUSTOMER HEALTH & SAFETY POLICY

Our policy is to take all reasonable steps to ensure the health and safety of our customers while at our Company premises.

This is being achieved by:

- assessing risks to health, safety and the environment associated with our workplace;
- ensuring information, instruction, and training are timely and appropriate;
- Providing suitable facilities for our customers;
- periodically auditing and reviewing methods and procedures to ensure they are still valid;
- re-appraising working practices when circumstances change or new hazards arise;
- and identifying hazards through incident reporting in order to strengthen our precautions.

Management's responsibility cannot be discharged without the co-operation of all employees and guests. With the implementation of the company policy on Safety and Health in all its offices the Company tries to attain a zero accident environment for the benefit of its customers and employees.

Management gives full backing to the Safety and Health policy and supports all those who endeavour to carry it out in a quest to develop a positive health and safety culture.